

Display issues with Yomidas Rekishikan relaunch

Following our relaunch of Yomidas Rekishikan, some users have reported text display issues which are probably the result of browser caching.

We have confirmed the following display issues arising from caching:

1. In the search field, the background text, such as “Enter search terms in Japanese characters”, remains visible even after characters have been entered.



2. The entered text appears in light gray, matching the background text and making it hard to distinguish the search terms.



If you experience this, you must delete the explanatory background text, leaving just your entered search terms, before pressing the Search button.

3. The text of articles in full text view appears centered.

How to correct the issues

The method to clear the cache vary depending on the browser. Please try the following steps, in the order shown.

A. Force your browser to reload the page

Force the browser to ignore the cache and reload the page. The methods vary according to operating system and browser.

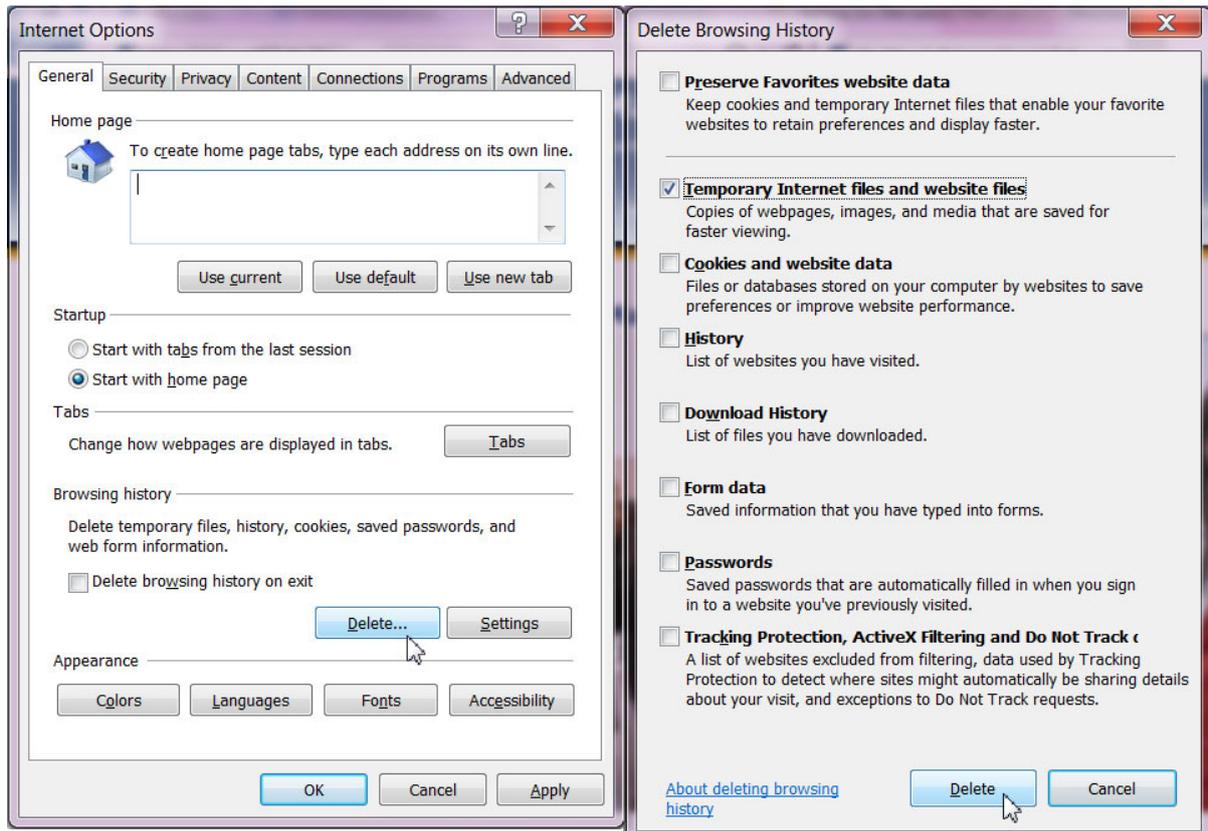
- **Windows:** Internet Explorer, Firefox, Chrome > Ctrl+F5
- **Mac:** Safari, Chrome > Command+R
- **Mac:** Firefox > Command+Shift+R

B. Empty the cache

If the forced reload does not resolve the problem, try emptying the cache.

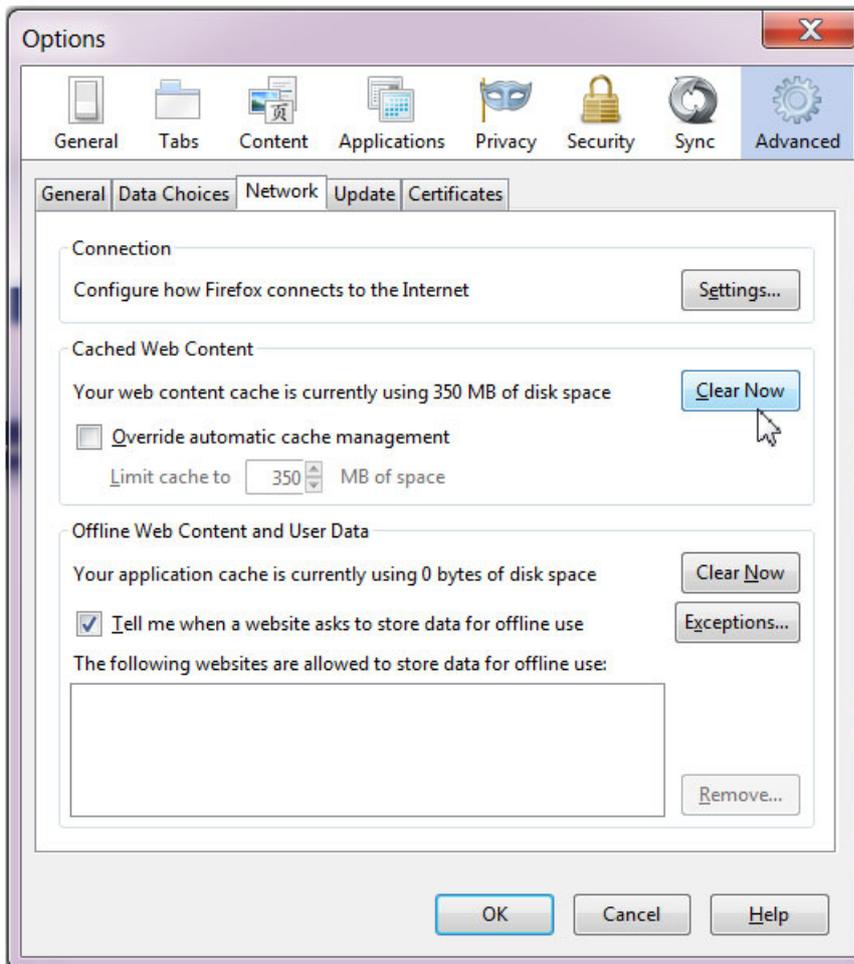
1. Internet Explorer

1. Click the browser's "Tools" button, and then "Internet options".
2. Click the "General" tab. In the "Browsing History" pane, press "Delete".
3. Check the box next to "Temporary Internet files and website files", and click "Delete". When you see the message "Internet Explorer has finished deleting the selected browsing history", click "OK" to close the Internet Options dialog.



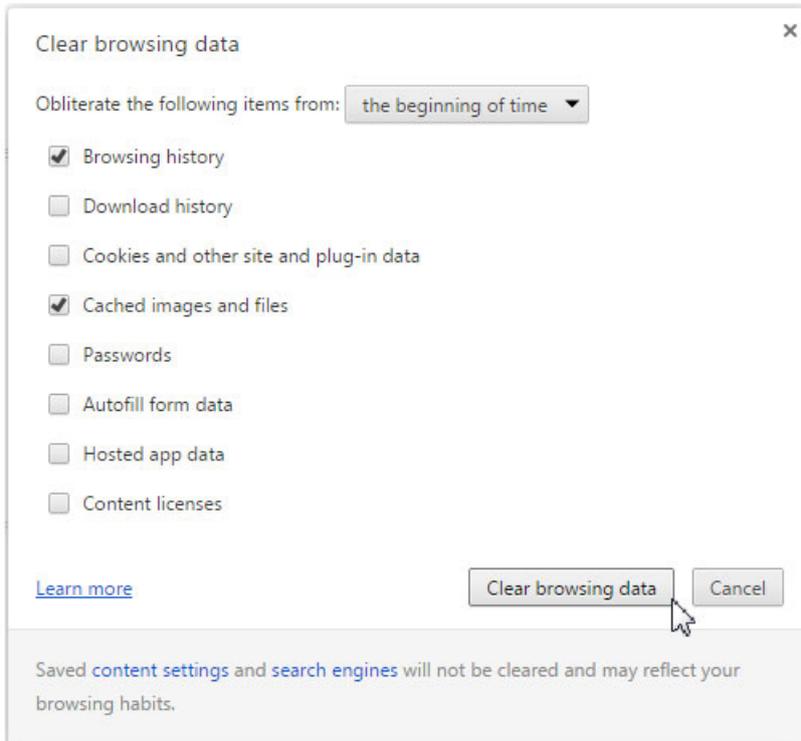
2. Firefox

1. Click the “Open menu” button, and then “Options”.
2. Click the “Advanced” button, then the “Network” tab. Press the “Clear Now” button under “Cached Web Content”.
3. Press the “Clear Now” button under “Offline Web Content and User Data”. (Do not do this if there is user data and other information you wish to keep.)



3. Chrome

1. Press the following buttons simultaneously: Ctrl+Shift+Del.
2. Check the boxes next to “Browsing history” and “Cached images and files”, and click the “Clear browsing data” button.



4. Safari

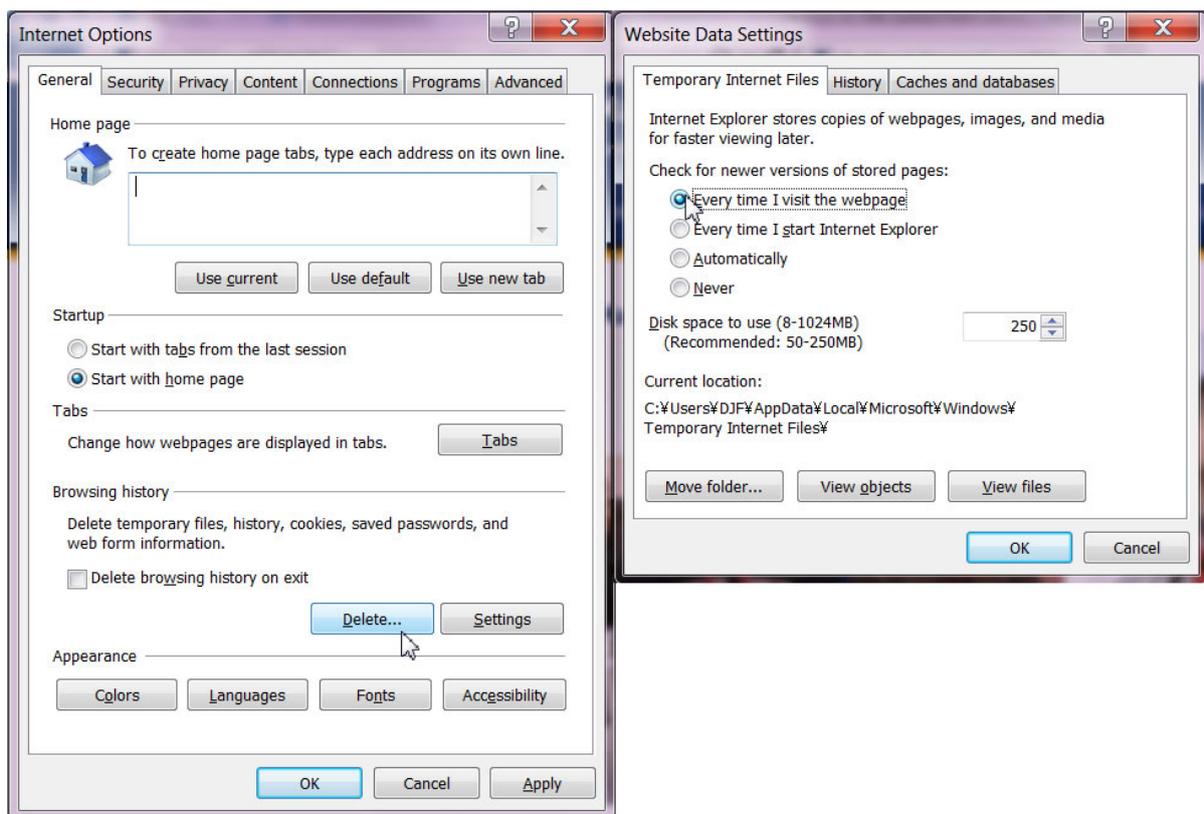
1. Press the following buttons simultaneously: Command+Option+E

C. Change cache settings

If forcing a reload and emptying the cache have not worked, you may update your browser settings to bypass the cache. (This may slow down the display of web pages you have previously visited.) The method varies according to the browser.

1. Internet Explorer

1. Click the browser's "Tools" button, and then "Internet options".
2. Click the "General" tab. In the "Browsing History" pane, click "Settings".
3. Click the "Temporary Internet Files" tab. Under "Check for newer versions of stored pages", select the "Every time I visit the webpage" option and click "OK." Click "OK" to close the Internet Options dialog.

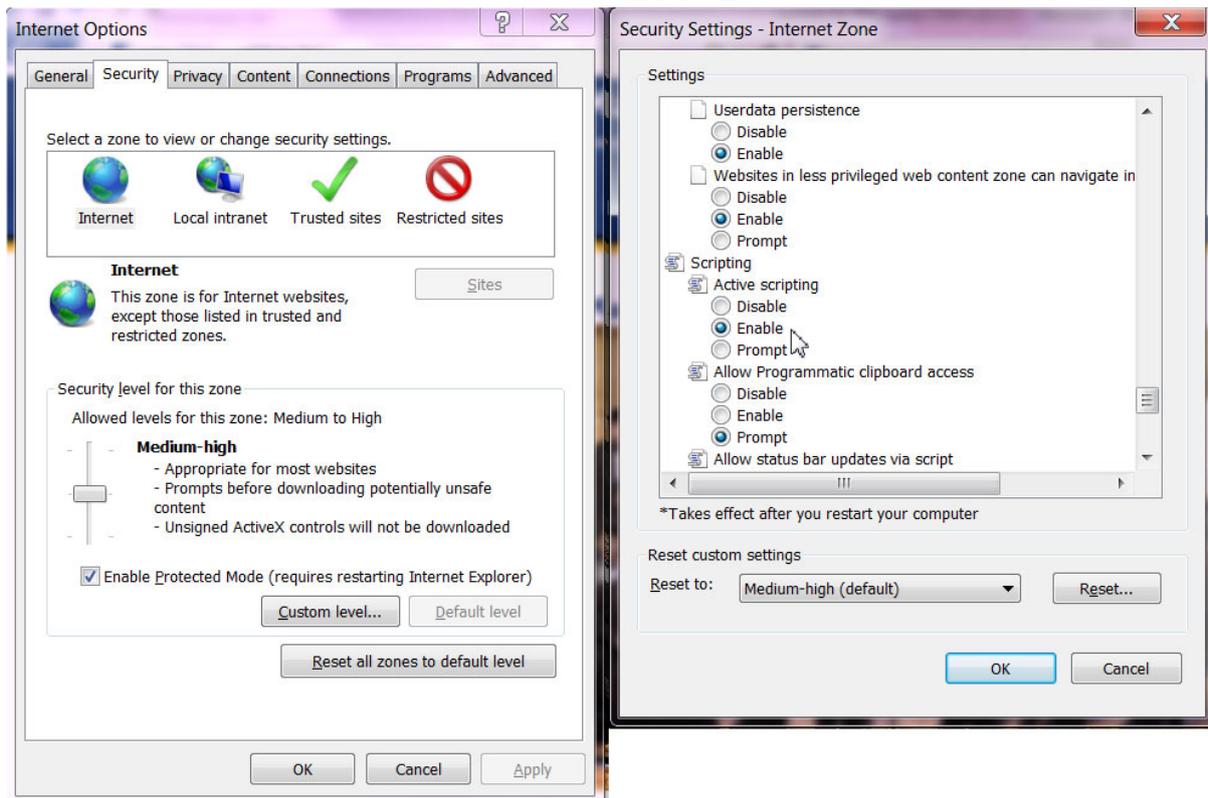


D. Confirm whether Javascript is enabled

If none of the above methods has resolved the issue, check that Javascript is enabled. The method varies according to the browser.

1. Internet Explorer

1. Click the browser's "Tools" button, and then "Internet options".
2. Click the "Security" tab. Select "Internet" from among the options under "Select a zone to view or change security settings". Click the "Custom level" button.
3. Scroll down until the "Active scripting" item appears.
4. Check that "Enable" is selected and click "OK". Click "OK" to close the Internet Options dialog.



E. Check for impact of proxy server

Some schools and companies employ a proxy server, which may employ its own caching system. If none of the methods above resolves the issue, contact your system administrator about whether proxy caching may be preventing a solution to the problem.